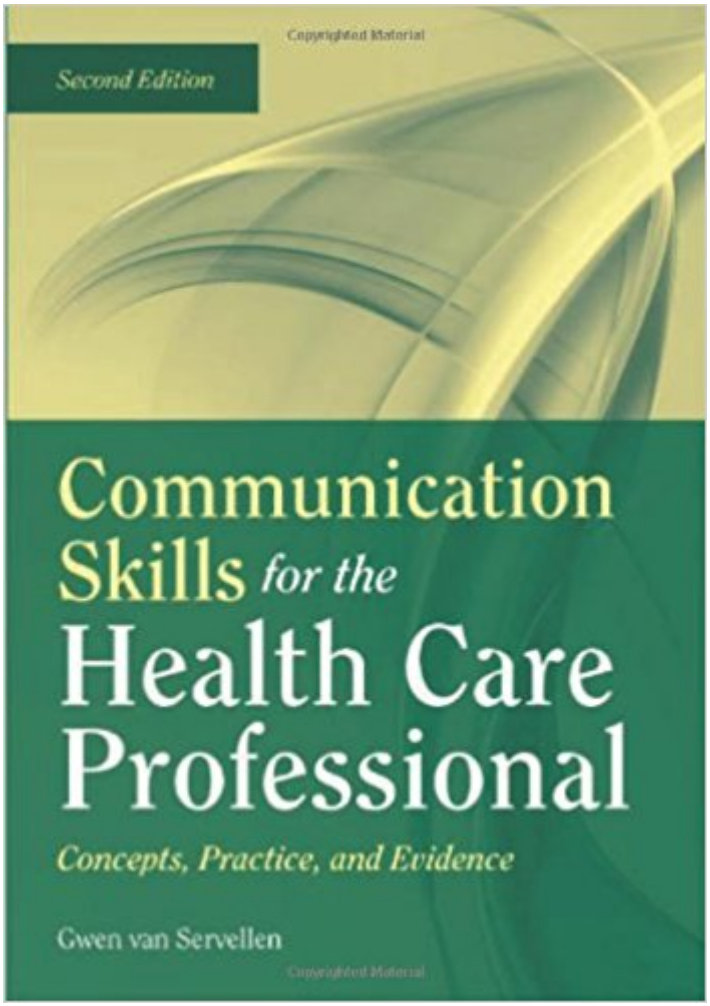
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Communication Skills For The Health Care Professional: Concepts, Practice, And Evidence



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Synopsis

Communication Skills for the Health Care Professional is the first text of its kind to address the connection between communication practices and quality patient care outcomes. It provides future and practicing patient caregivers in all specialties and services with basic communication knowledge and skills and is an invaluable resource for those in administrative functions as well. The Second Edition is a thorough revision that features five all new chapters covering: communicating with patients with low literacy; health communications and quality care; health communications to enhance behavioral change; the internet and communications between patient and provider; altering systems of care and implications for health care communications. Features: Provides a psychosocial and physiologic contextual background for understanding sensual development and verbal and nonverbal expression. Teaches communication skills one at a time allowing for contiguous mastery over a set of therapeutic interventions. Includes an extensive glossary of terms and list of references including websites and resources available to enhance student learning. Is accompanied by online instructor resources including an instructorÃ¢â ¬â„¢s manual and PowerPoint lecture slides. New to the Second Edition: Ã¢â ¬Â¢ New chapter on Communicating with Patients with Low Literacy Ã¢â ¬Â¢ Four new chapters on expectations for health care communications, evidence for quality and behavioral change Ã¢â ¬Â¢ All chapters have been revised and updated Ã¢â ¬Â¢ Updated resources Ã¢â ¬Â¢ New tables Ã¢â ¬Â¢ Up-to-date evidence Instructor's Resources - Coming Soon: Instructor's Manual PowerPoint Lecture Slides Click here to access our transition guideÃ¢â ¬â ¢and make changing your course materials from the first edition to the second edition as easy as possible!

Book Information

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Customer Reviews

This textbook was well written and had real-time information that will be useful to me as I pursue my degree in Health & Human Services. It covers a broad range of topics including patient-centered care, use of the internet and and communicating with patients with low literacy. For me, making health care understandable and treating diverse populations will most likely be the avenue I take when I make my career change.

Great

Bought for class informative!

Excellent book

Good condition

This is the best textbook ever for my communication studies in Occupational Therapy. Loved to read from it

Buying this book on was a good choice. Although used, I could not tell the difference between my purchase and a new book. I am presently taking classes online, an I look forward to purchasing all available textbooks through . Keep up the good work and thank you for providing such excellent service.

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